

PUTNAM COUNTY - FLORIDA

Florida Department of Transportation District 2 Primary Roadway Maintenance

DBi Services has provided comprehensive asset maintenance services for FDOT, District 2 since October 2013. DBi Services is responsible for complete asset maintenance services on 136 centerline miles of urban and rural arterial roadways within Putnam County.

The work on this project includes all operations and maintenance activities from right-of-way to right-of-way, including enhanced performance criteria for bridges, aesthetics, guardrail, attenuators, signs and lighting inspections, as well as incident response.

As part of this contract, DBi Services schedules and manages four Florida Department of Corrections (DoC) maintenance crews. DoC work crews perform fence clearing and repair, litter removal, tree trimming, manual slope mowing, guardrail repair, small sign repair, drainage cleaning and repair, landscape maintenance and other similar types of maintenance activities.

Additionally, this project requires a high level of vegetation and aesthetics maintenance due to the enhanced criteria included in the contract scope.

Project Highlights

Within the first three months of the contract, DBi Services raised the Maintenance Rating Performance (MRP) score from a 78 to an 86. Since then, DBi Services has maintained a high level of service, with numerous accolades from local government and citizens within Putnam County.

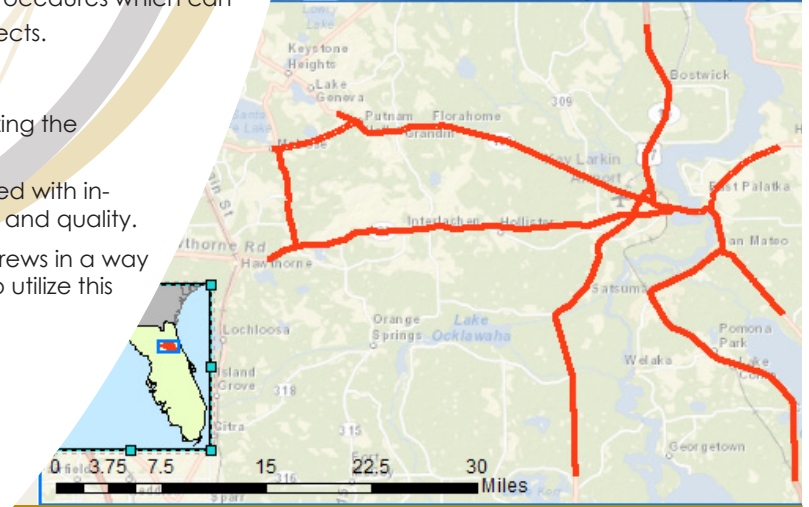
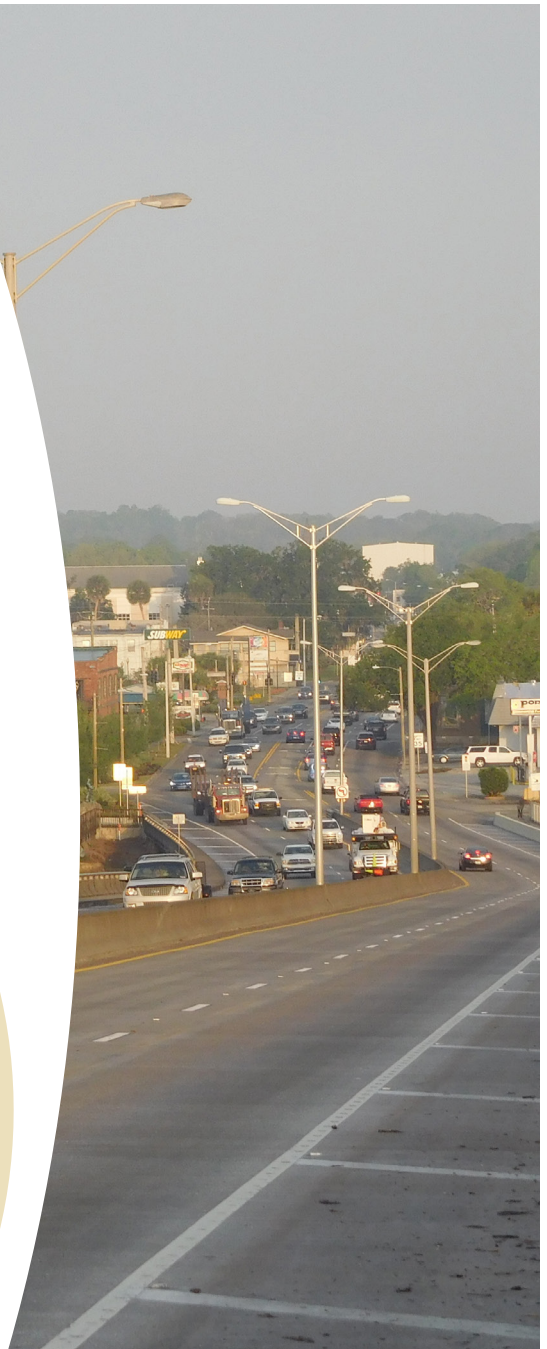
For this contract, FDOT requested automatic notification for fatalities and/or lane closures. To meet this need, the DBi Services development team configured a module in the Maintenance Management System (MMS) to be used on smartphones while in the field at an incident. An automated email is sent to FDOT users any time the form is completed during a major incident.

Relevant Experience Gained

- “Partnering” throughout project term with FDOT District 2 team.
- Experience gained with the local stakeholders through MOU’s (Memorandums of Understanding) managed by DBi Services.
- Creation of systems for emergency response, client communication and incident management that are proven, successful and scalable.
- Enhanced criteria for vegetation and aesthetics have resulted in rigorous and successful internal policies and procedures which can be easily transferred and utilized on other projects.

Value to Customer

- Bundled operations and maintenance minimizing the number of contractors and oversight needed.
- 95% of the contract requirements are performed with in-house services, allowing direct control of costs and quality.
- DBi Services can be trusted to manage DoC crews in a way that can save money for DOTs that are able to utilize this money-saving service.



WORLD HEADQUARTERS:

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